The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.groupcertificate.humana.com</u> or by calling 1-866-4ASSIST (427-7478). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary/</u> or call 1-866-4ASSIST (427-7478) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<u>Network</u> : \$1,000 Individual / \$2,000 family; Non-Network: \$3,000 Individual / \$6,000 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	<u>Network Providers</u> : Yes. Preventive, Certain Office Visits, <u>Emergency Room Care</u> , <u>Urgent</u> <u>Care</u> , <u>Prescription Drugs</u> and Certain Therapies. Non-Network <u>Providers</u> : Yes. <u>Emergency Room Care</u> and <u>Prescription Drugs</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copay</u> ment or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/.</u>
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>network providers</u> \$4,000 individual / \$8,000 family; For non-network <u>providers</u> \$12,000 individual / \$24,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> s until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, <u>Balance-billing</u> charges, Health care this <u>plan</u> doesn't cover, Penalties, Non-network transplant, non-network <u>prescription drugs</u> , non-network <u>specialty drugs</u>	Even though you pay these expenses, they don't count toward the <u>out–of–pocket limit</u> .

		Yes. See <u>www.humana.com/directories</u> or call 1-866-4ASSIST (427-7478) for a list of <u>network providers</u>	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you see a <u>s</u>	need a <u>referral</u> to <u>pecialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care <u>provider's</u> office	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /office visit; <u>deductible</u> does not apply	50% coinsurance	None
or clinic	<u>Specialist</u> visit	\$40 <u>copay</u> /visit; <u>deductible</u> does not apply	50% coinsurance	None
	<u>Preventive care</u> / <u>screening</u> / immunization	No charge	50% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge; <u>deductible</u> does not apply	50% <u>coinsurance</u>	<u>Diagnostic Test</u> : <u>Cost sharing</u> may vary based on where service is performed
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u>	50% coinsurance	

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.humana.com/2019- Rx4	Level 1 - Lowest cost generic and brand-name drugs	\$10 <u>copay</u> (Retail); <u>deductible</u> does not apply \$25 <u>copay</u> (Mail Order); <u>deductible</u> does not apply	30% <u>coinsurance</u> , after <u>network copay</u> (Retail); <u>deductible</u> does not apply 30% <u>coinsurance</u> , after <u>network copay</u> (Mail Order); <u>deductible</u> does not apply	30 day supply <u>Preauthorization</u> may be required - if not obtained, penalty will be 100% for certain <u>prescription drugs</u> (Retail) 90 day supply <u>Preauthorization</u> may be required - if not obtained, penalty will be 100% for certain <u>prescription drugs</u> (Mail Order) Non-network <u>cost sharing</u> does not count toward the <u>out-of-pocket limit</u> .
	Level 2 - Higher cost generic and brand-name drugs	\$35 <u>copay</u> (Retail); <u>deductible</u> does not apply \$87.50 <u>copay</u> (Mail Order); <u>deductible</u> does not apply	30% <u>coinsurance</u> , after <u>network copay</u> (Retail); <u>deductible</u> does not apply 30% <u>coinsurance</u> , after <u>network copay</u> (Mail Order); <u>deductible</u> does not apply	
	Level 3 - Generic and brand-name drugs with higher cost than Level 2	\$55 <u>copay</u> (Retail); <u>deductible</u> does not apply \$137.50 <u>copay</u> (Mail Order); <u>deductible</u> does not apply	30% <u>coinsurance</u> , after <u>network copay</u> (Retail); <u>deductible</u> does not apply 30% <u>coinsurance</u> , after <u>network copay</u> (Mail Order); <u>deductible</u> does not apply	
	Level 4 - Highest cost drugs	25% <u>coinsurance</u> (Retail); <u>deductible</u> does not apply 25% <u>coinsurance</u> (Mail Order); <u>deductible</u> does not apply	30% <u>coinsurance</u> , after <u>network Coinsurance</u> (Retail); <u>deductible</u> does not apply 30% <u>coinsurance</u> , after <u>network Coinsurance</u> (Mail Order); <u>deductible</u> does not apply	

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	<u>Specialty Drugs</u>	35% <u>coinsurance;</u> <u>deductible</u> does not apply 25% <u>coinsurance</u> (Preferred Specialty Pharmacy); <u>deductible</u> does not apply	50% <u>coinsurance;</u> <u>deductible</u> does not apply 50% <u>coinsurance</u> (Preferred Specialty Pharmacy); <u>deductible</u> does not apply	30 day supply
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	None
	Physician/surgeon fees	20% coinsurance	50% coinsurance	None
If you need immediate medical attention	Emergency room care	\$250 <u>copay</u> /visit; <u>deductible</u> does not apply	\$250 <u>copay</u> /visit; <u>deductible</u> does not apply	Emergency room care: Copayment waived if admitted
	Emergency medical transportation	20% coinsurance	20% coinsurance	
	Urgent care	\$75 <u>copay</u> /visit; <u>deductible</u> does not apply	\$75 <u>copay</u> /visit; <u>deductible</u> does not apply	
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	50% coinsurance	None
	Physician/surgeon fees	20% <u>coinsurance</u>	50% coinsurance	None
If you need mental health, behavioral	Outpatient services	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	50% coinsurance	None
health, or substance abuse services	Inpatient services	20% coinsurance	50% coinsurance	

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you are pregnant	Office visits	No charge; <u>deductible</u> does not apply	50% <u>coinsurance</u>	Office visits: <u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Childbirth/delivery professional services: Depending on the type of services, a <u>coinsurance</u> or <u>deductible</u> may apply. Childbirth/delivery facility services: Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound)
	Childbirth/delivery professional services	20% coinsurance	50% coinsurance	
	Childbirth/delivery facility services.	20% coinsurance	50% coinsurance	

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have other special health needs	Home health care	20% coinsurance	50% coinsurance	100 visit limit per year
	Rehabilitation services	Physical, occupational, speech, cognitive, audiology therapy and manipulations: \$40 <u>copay</u> /visit; <u>deductible</u> does not apply	Physical, occupational, speech, cognitive, audiology therapy and manipulations: 50% <u>coinsurance</u>	Physical, occupational, speech, cognitive, audiology therapy and manipulations: For <u>network</u> , 60 combined PT,OT,ST,CT, AT visit limit per year includes manipulations & adjustments For non-network,10 combined PT,OT,CT,ST,AT visits per year includes manipulations & adjustments. <u>Network</u> and non-network visit limits reduce each other.
	Habilitation services	Physical, occupational, speech, cognitive, audiology therapy and manipulations: \$40 <u>copay</u> /visit; <u>deductible</u> does not apply	Physical, occupational, speech, cognitive, audiology therapy and manipulations: 50% <u>coinsurance</u>	
	Skilled nursing care	20% coinsurance	50% coinsurance	60 day limit per year
	Durable medical equipment	20% coinsurance	50% coinsurance	Excludes vehicle and home modifications,exercise and bathroom equipment
	Hospice services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	None
If your child needs	Children's eye exam	Not Covered	Not Covered	None
dental or eye care	Children's glasses	Not Covered	Not Covered	None
	Children's dental check-up	Not Covered	Not Covered	None

## Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of other excluded services.)			
Bariatric Surgery	Hearing Aids	Private Duty Nursing	
<ul> <li>Child Dental Check-Up</li> </ul>	<ul> <li>Infertility Treatment</li> </ul>	<ul> <li>Routine eye care (Adult)</li> </ul>	
Child Eye Exam	Long Term Care	<ul> <li>Weight Loss Programs</li> </ul>	
Child Glasses	<ul> <li>Non-emergency care when travelin U.S.</li> </ul>	g outside of the	

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
• Acupuncture, if it is prescribed by a physician • Cosmetic Surgery, if for a congenital anomaly, injury, infection, or disease • Routine Foot Care, when in treatment for diabetes				
Chiropractic Care - spinal manipulations are covered	<ul> <li>Dental Care (Adult), if for dental injury of a sound natural tooth</li> </ul>			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- Humana at 1-866-4ASSIST (427-7478).
- For group health coverage subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.
- For non-federal governmental group health plans, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>.
- If your coverage is a church <u>plan</u>, church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- Humana, Inc.: www.humana.com or 1-866-4ASSIST (427-7478).
- Department of Labor Employee Benefits Security Administration: 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
- Indiana Department of Insurance, 311 West Washington Street, Suite 300, Indianapolis, IN 46204-2787, Phone: 317-232-2426, Email: idoi@idoi.in.gov, Website: <u>http://www.in.gov/idoi</u>

#### Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet Minimum Value Standards? Yes**. If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

— To see examples of how this plan might cover costs for a sample medical situation, see the next page.

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of <b>in-network</b> pre-natal care and a hospital delivery)
nospital delivery

The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist copayment	\$40
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,800
In this example, Peg would pay:	
Cost Sharing	

Cost Shanny	
Deductibles	\$1,000
Copayments	\$30
Coinsurance	\$2,100
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$3,130

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)	
The plan's overall deductible	\$1,000

I ne <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist copayment	\$40
Hospital (facility) <u>coinsurance</u>	20%
Other coinsurance	20%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$7,400
	1, 2.2

#### In this example, Joe would pay:

Cost Sharing	
Deductibles	\$1,000
Copayments	\$1,300
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$2,320

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist copayment	\$40
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
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#### In this example, Mia would pay:

Cost Sharing	
Deductibles	\$700
Copayments	\$900
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$40
The total Mia would pay is	\$1,640

# Discrimination is Against the Law

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion. Humana Inc. and its subsidiaries do not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion.

Humana Inc. and its subsidiaries provide: (1) free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate; and, (2) free language services to people whose primary language is not English when those services are necessary to provide meaningful access, such as translated documents or oral interpretation.

If you need these services, call **1-800-427-7478** or if you use a **TTY**, call **711**.

If you believe that Humana Inc. and its subsidiaries have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity, or religion, you can file a grievance with Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618.

If you need help filing a grievance, call **1-800-427-7478** or if you use a **TTY**, call **711**.

You can also file a civil rights complaint with the **U.S. Department** of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at **https://www.hhs.gov/ocr/office/file/ index.html**.

# Multi-Language Interpreter Services

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-800-427-7478 (TTY: 711)... ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-427-7478 (TTY: 711) 注意:如果您使用繁體中文,您可以免費獲得語言援 助服務。請致電1-800-427-7478 (TTY:711)。... CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Goi số 1-800-427-7478 (TTY: 711).... 주의 : 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-427-7478 (TTY: 711) 번으로 전화해 주십시오 .... PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-427-7478** (TTY: 711).... ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-427-7478 (телетайп: 711).... ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-427-7478 (TTY: 711).... ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-427-7478 (ATS: 711).... UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer **1-800-427-7478** (TTY: 711).... ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-427-7478 (TTY: 711).... ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-427-7478 (TTY: 711).... ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-427-7478 (TTY: 711).... 注意事項:日本語 を話される場合、無料の言語支援をご利用いただけます。 1-800-427-7478 (TTY: 711) まで、お電話にてご連絡ください。...

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با **1-800-427-7478** (TTY: 711) تماس بگیرید.

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'dę́ę́', t'áá jiik'eh, éí ná hóló́, kojį' hódíílnih **1-800-427-7478 (TTY: 711)**....

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-800-427-7478** (رقم هاتف الصم والبكم: 711).